

Distance Education Student Complaint Process @ MU

Recent federal legislation (Higher Education Opportunity Act of 2008) requires colleges and universities to provide students with information necessary to make informed decisions concerning their educational experiences. One important item relates to student complaints. Mansfield University strives to serve its students fairly and equitably. If, however, a student has a complaint, MU has a process in place to assist the student in resolving the complaint. The student complaint process for Mansfield University is found at the following URL:

[Mansfield University Academic Standards: Due Process/Complaints](#)

If you do not find resolution after following the Mansfield University process, please use the following URL list to contact your state complaint process representative.

Alabama	http://www.accs.cc/complaintform.aspx
Alaska	http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf Request form at: EED.ACPE-@alaska.gov
Arizona	http://azppse.state.az.us/student_info/compliance.asp
Arkansas	http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC Rules and Regulations/APPENDIXJ.pdf
California	http://www.pbppe.ca.gov/enforcement/complaint.shtml
Colorado	http://highered.colorado.gov/Academics/Complaints/default.html
Connecticut	http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf
Delaware	http://attorneygeneral.delaware.gov/consumers/protection/complaint.shtml
District of Columbia	http://osse.dc.gov/service/file-complaint Form available at: http://osse.dc.gov/publication/public-complaint-form
Florida	http://www.fldoe.org/cie/complaint.asp
Georgia	http://www.gnpec.org/MainMenu.asp
Hawaii	http://hawaii.gov/dcca/ocp/consumer_complaint
Idaho	http://www.ag.idaho.gov/index.html
Illinois	http://www.ibhe.state.il.us/consumerinfo/complaint.htm
Indiana	http://www.in.gov/cpe/2329.htm
Iowa	http://www.iowacollegeaid.gov/forms.html
Kansas	http://www.kansasregents.org/private_postsecondary_complaint_process
Kentucky	http://cpe.ky.gov/policies/academicpolicies/licensure.htm

Louisiana	http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf
Maine	http://maine.gov/ag/consumer/complaints/index.shtml
Maryland	http://www.oag.state.md.us/Consumer/complaint.htm http://www.mhec.state.md.us/
Massachusetts	http://www.mass.edu/forstudents/complaints/complaintprocess.asp
Michigan	http://www.michiganps.net/complaint.aspx
Minnesota	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
Missouri	http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTIONreviseddraft.pdf or: http://www.dhe.mo.gov/contactus.php#media
Montana	https://doj.mt.gov/consumer/
Nebraska	http://www.education.ne.gov/PPCS/PDF Folders/PDF Documents/PPCS Forms/Complaint-form.pdf
Nevada	http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm
New Hampshire	http://www.education.nh.gov/highered/
New Jersey	http://www.nj.gov/oag/ca/comp.htm
New Mexico	http://www.hed.state.nm.us/Complaint_3.aspx
New York	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html Form: http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf
North Carolina	http://www.ncdoj.com/Consumer/2-2-12-File-a-Complaint.aspx
North Dakota	http://www.ag.nd.gov/CPAT/CPAT.htm
Ohio	http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma	http://oag.ok.gov/oagweb.nsf/ccomp.html
Oregon	http://doj.state.or.us/finfraud/index.shtml
Pennsylvania	http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474
Rhode Island	http://www.riag.ri.gov/civil/consumer/
South Carolina	http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf
South Dakota	http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx
Tennessee	http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint Form.rtf

Texas	https://www1.thecb.state.tx.us/WWW/comments/ (select "Complaint Against a College or University) Or email: studentcomplaints@thecb.state.tx.us
Utah	http://consumerprotection.utah.gov/complaints/index.html
Vermont	http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDUComplaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf
Virginia	http://www.schev.edu/forms/StudentComplaintInformation.pdf
Washington	http://www.wtb.wa.gov/PCS_Complaints.asp
West Virginia	https://www.wvhepc.org/resources/133-20.pdf
Wisconsin	http://eab.state.wi.us/resources/complaint.asp
Wyoming	http://attorneygeneral.state.wy.us/consumer.htm